

Return to
 Pfanner Schutzbekleidung GmbH
 Herrschaftswiesen 11
 A-6842 Koblach

Consignor

Date _____

Customer number _____

I would like to return the following article(s)

Invoice number _____ or Delivery note number _____

Reason for return consignment _____

Article to be replaced

Replacement in size / colour / other article

Article to be replaced	Replacement in size / colour / other article

If you send an article directly to our premises, please do so „carriage paid“; since we are connected to the central mail distribution system, we do not receive „carriage forward“ consignments.

Important: the package is to be stamped, later complaints will not be considered.

Should you have any questions please call +43 (0) 5576 75800-0 or mail to info@pfanner-austria.at

PLEASE NOTE FOR ALL RETURN CONSIGNMENTS:

Dear customer!

The following is an amendment to the general terms and conditions of Pfanner functional protective clothing.

Properly ordered but received the wrong merchandise?

- If the goods were delivered due to an error, please do not hesitate to contact us. We will have the faulty goods picked up at your premises.

Ordered wrong size / colour?

- If returning because of an error in size or colour please enclose this form to your consignment. If you send an article directly to our premises, please do so „carriage paid“; since we are connected to the central mail distribution system, we do not receive „carriage forward“ consignments.

**IMPORTANT: the package is to be stamped,
later complaints will not be considered.**

Complaints / repairs

- In this case, too, the package must be sent “carriage paid”. If we establish an error on our part the shipping charges will be credited to your account.

Freight charges

- Return consignments must be stamped, that is, you will have to bear the freight charges. Unfortunately freight charges cannot be credited.

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info@pfanner-austria.at
www.pfanner-austria.at

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