PFANNER®
SIMPLE. SAFE. LIVING.

RETURN CONSIGNMENTS – PLEASE NOTE!

Dear customer!
The following is an amendment to the General Terms and Conditions of PFANNER Schutzbekleidung GmbH.

Properly ordered but received the wrong goods?
— If the goods were delivered due to an error, please do not hesitate to contact us. We will have the faulty goods picked up at your premises.

Ordered wrong size / colour?
— If returning because of an error in size or colour please enclose this form to your consignment.

IMPORTANT: the package is to be stamped, later complaints will not be considered.

Freight charges
— The packages for the return shipment must be prepaid, i.e. the freight costs must be paid by the customer. No freight charges can be credited to your account. The return must be carried out in the original carton.

Return address for Germany:
Max Müller Spedition GmbH
c/o PFANNER Schutzbekleidung GmbH
Gewerbestraße 2
D-88145 Opfenbach (Lindau/B)

If an article is sent directly to us, it must be sent with the „postage paid", as we are connected to the central postal distribution network and do not receive any articles without the „postage paid".

Please only send us completely filled out forms, with a copy of the invoice or delivery note, as well as new / original packaged goods.

Still have questions? We´ll be happy to help you.
You can reach us at: **+43 (0) 59 50 50 - 200** or by e-mail: **info@pfanner-austria.at**

RETURN SHIPMENT

Return to:
PFANNER Schutzbekleidung GmbH
Herrschaftswiesen 11
6842 Koblach - Austria

Consignor:

Customer no.: _____ Return shipment no.: _____

Name*: _____

Street*: _____

Postal code*: _____ Town/city*: _____ Country*: _____

Telephone*: _____

E-mail*: _____ Date: _____

I would like to return the following items:

Article number*	**Article designation***	**Invoice number / customer receipt***

Reason for the return*:

☐ Incorrect delivery ☐ Incorrect quantity ☐ Wrong size ☐ Wrong colour

☐ Miscellaneous (please explain) _____

Article for exchange*	**Exchange in size / colour / other article***

Please fill in all fields marked with *.
Only new / original packaged goods can be returned.